

Kerala is the first state in the country to set up a separate department for the welfare of NRIs hailing from the state. Since its inception, NORKA receives petitions relating to issue like the threat to the lives and properties of those who are left at home, tracing of missing person abroad, getting compensation from sponsors, harassment from sponsors, cheating committed by the recruiting agents, illegal recruitment, early release of UNCC compensations to the Kuwait evacuees, providing assistance to set up industrial units, tourism projects in the state, repatriation of the stranded, providing assistance in bringing home the dead bodies of those deceased abroad, providing educational facilities to the children of the NRKs, land disputes, introduction of more flights, reduction of flight charges, issues relating to the harassment of NRKs at airports etc. All the petitions received are meticulously examined, and followed up with the concerned authorities in the State Government/Government of India or abroad. The Department has so far dealt more than a lakh representation/petitions received from NRks ranging from simple personal issues to human rights violations.